## BEFORE

## THE PUBLIC SERVICE COMMISSION OF

## SOUTH CAROLINA

DOCKET NO. 2010-50-E - ORDER NO. 2012-379

MAY 15, 2012

IN RE:	Application of Duke Energy Carolinas, LLC	)	ORDER APPROVING
	for Approval of Experimental Tariff	)	APPLICATION
	Covering Home Energy Comparison Report	)	
	Pilot Program	)	

This matter comes before the Public Service Commission of South Carolina ("Commission") on the Application of Duke Energy Carolinas, LLC ("Duke") to replace the Home Energy Comparison Report Pilot Program ("HECR Pilot Program") with the My Home Energy Report Program ("My HER Program"). For the reasons stated below, we approve the Application and the proposed tariff as filed.

The HECR Pilot Program was approved in Order No. 2010-228 dated March 24, 2010, and is an energy efficiency program that provides customers with customized home energy reports providing energy saving tips and comparative usage data for similar residences. Participation in the HECR Pilot Program was available to a sample of customers in individually metered single family residences on the Company's residential rate schedules. Some customers in the sample received monthly reports while other customers received quarterly reports.

An evaluation, measurement and verification ("EM&V") study was performed on the HECR Pilot Program by TecMarket Works, a third party evaluator. A billing analysis performed as part of this study showed statistically significant savings as a result of the

HECR Pilot Program, with participants receiving monthly reports showing more savings

than those receiving quarterly reports. The EM&V study also showed that 84.5% of the

targeted customers were reading the report.

The results of this EM&V study were incorporated in the creation of the My HER

program, which is the name that the Company chose for the commercialized version of

the HECR program. If approved, the My HER program will be available at the

Company's option to its residential customers. Customers will receive reports containing

comparative usage data, which may be delivered online or via direct mail.

The program has demonstrably good results, as shown by the EM&V study.

Accordingly, both the Application and the submitted tariff are approved as filed. The

tariff shall be electronically filed in the Commission's electronic tariff system.

This Order shall remain in full force and effect until further order of the

Commission.

BY ORDER OF THE COMMISSION:

John E. Howard, Chairman

ATTEST:

David A. Wright, Vice Chairman

(SEAL)